

Newsletter

What's New?

- Referrals remain steady and we have seen an increase in the number of self referrals through our website. The address is: www.communitycampus87.co.uk.
- Please don't hesitate to contact us if you know a young person who needs our service or if you have any questions about what we do.

Thanks to funding from the Housing Action Charitable Trust we are working in partnership with Endeavour Housing to run "New Skills for New Beginnings" which is a series of workshops for our clients to develop basic DIY skills ready for when they move on to independent living. Over the coming months they will be learning how to put up curtain rails and shelves properly, how to prepare and paint a wall and to wire a plug or connect a washing machine and all the handy skills you need when you first move into a new home.

The workshops will run once a month and so far have been very well attended and the feedback has all been positive. If the scheme is deemed to be a success there may be the potential for additional funding to

extend the scheme further. Fingers Crossed!



Clients Christmas lunch December 2010

Inside this issue:

What's New

Team News

Out and About

Other Bits

Move on

Team News

We are pleased to welcome a new team member. Lillian Grindrod is currently on placement with us from the University of Durham. Lillian is studying for her Masters Degree in Social Work and will be working with us until June. Already Lillian has proven to be a big hit with the clients and Staff and we

hope that we provide a positive learning experience for her. You may come across Lillian if you ring us or pop into the office.

Out and About

We have been out and about to the Regional Youth Homeless Network re-launch event in Durham on 9th February. We were very pleased to be asked to make a presentation at the event about Community Campus. The two Supported Housing Managers (Simon from Middlesbrough and Joanne from Stockton) completed the presentation about the organisations work and how it has developed from first establishing in 1987. The presentation was

well received. Carrie Anne, a client in Stockton, spoke about her own experience of homelessness and what receiving accommodation and support has meant to her. It was a very moving account and reminded everyone in the room why it is so important that good quality supported housing exists.

The Regional Youth Homeless Network provides the perfect forum for services to share examples of good practice

and to strive for the continuous improvement of services for young homeless people in the North East. The network hopes to establish smaller area based sub groups feeding into the larger regional forum. There will be a planning event early in March.

If you would like us to come out and update you on the organisation and its services please get in touch we would be happy to come.



Other Bits

We have just collated the results of our annual client survey and are pleased to say that the results were very positive. That's not to say that there are no areas where we couldn't improve. We will be holding a consultation and feedback session with clients to discuss the results of the survey and recommend any areas for improvement. 100% of clients said that

having support was helping them to manage their tenancy and 93% said they were becoming more independent. 88% of clients gave their property an overall score of 8 or more out of 10 and 100% scored the support service at 8 or above. If you would like to see the full results of the survey please contact Joanne French the Supported Housing Manager.

Thank you to everyone who made our 2010 annual Christmas lunch possible. People donated time, gifts, raffle prizes and cash to make the day possible. Many of our clients would not get a traditional Christmas lunch or other people to enjoy it with if it weren't for this annual event so many thanks to everyone who contributed.



Move On

Since April 2010 we have had 17 tenancy closures in Stockton, 4 of these were tenancy failures and 13 were successful move-ons. This means that 75% of all this (financial) years clients successfully moved on from our service. We will always strive for a 100% but 75% is really good.

Many thanks go to all the team at Housing Options for all the work they do in securing move-on accommodation for our clients. If it were not for the Housing Options Team and the Move-on Protocol we wouldn't be able to successfully move clients on when they are ready to leave us.

If you wish to make any comment about Community Campus or this newsletter please don't hesitate to contact us on 01642 355605.

If you would like to discuss a referral please call us on 01642 355621.



Clients learn to make mince pies